

CONDOR ASCENT

EXPERIENCE. QUALITY. DIFFERENCE.

A Standard
Worth Celebrating



HIGHLIGHT LEVEL 1-3 TRAINING

PLUS + INDUSTRY EVENTS

Statement of Purpose

At Condor Security, our approach to security brings people and technology together.

We deliver integrated security services with a personalized approach, for residential, commercial, and industrial clients through highly skilled security guards, premium concierge personnel, and reliable security technologies.

SERVICE EXCELLENCE

We provide dependable security with a focus on consistency, care, and exceptional service.

FUTURE-READY THINKING

We anticipate change, adapt to evolving risks, and stay prepared for what's next.

CLIENT-ORIENTED

We listen, adapt, and align our services to each client's unique needs and environments.

SOCIAL COMMITMENT

We actively participate in local events and support initiatives that strengthen the communities we serve.

TRAINING

We invest in specialized training to ensure our people consistently exceed security standards and client expectations.

HUMAN RESOURCE FOCUS

We believe our staff are a vital part of our success. We recognize and develop their potential through training and ongoing professional development to deliver high-quality service.



Condor Security is a full service security firm. We dedicate our work towards the delivery of various efficient, discreet and reliable security solutions to meet the needs of our clients including protection of people and properties. Our service is aimed at bringing safety and peace of mind to our clients and their communities.



CEO'S MESSAGE

A LETTER FROM THE CEO

Reflecting on 2025, I see a team of professionals who rose to a wide range of challenges with confidence, discipline, and care. This year reinforced Condor's strength in selecting and training highly motivated individuals to the highest standards in customer service and security emergency response, while continuously adapting to new tools and evolving technologies. Through expanded training, strong operational performance, and meaningful community involvement, every achievement reflected the commitment behind the uniform. As we look ahead to 2026, our focus is on upgrading our training and operations facility with state-of-the-art technology, enhancing practical and immersive training methods, introducing advanced tools and innovative solutions, and continuing to improve

benefits and resources for our staff. This year proved that Condor is the best-trained concierge and security force in the Toronto GTA. Thank you to our entire team for your dedication—I look forward to seeing you on-site and at company events in 2026.

Ben Tabesh

Best regards,
Benjamin Tabesh

AWARDED MOST INFLUENTIAL CEO OF 2025

"He envisions security not as a traditional service, but as a redefined experience – an essential extension of lifestyle"



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Act as if what you do makes
a difference. It does.

— WILLIAM JAMES

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CONDOR SECURITY

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For questions, comments or to request to be added to our e-list please message us at:
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CULTURE

THE CONDOR CULTURE

A CULTURE BUILT ON PEOPLE AND STANDARDS

At Condor Security, excellence starts with our people. Our success is driven by strong operational standards and a workplace culture that respects, supports, and develops the professionals who represent Condor every day.





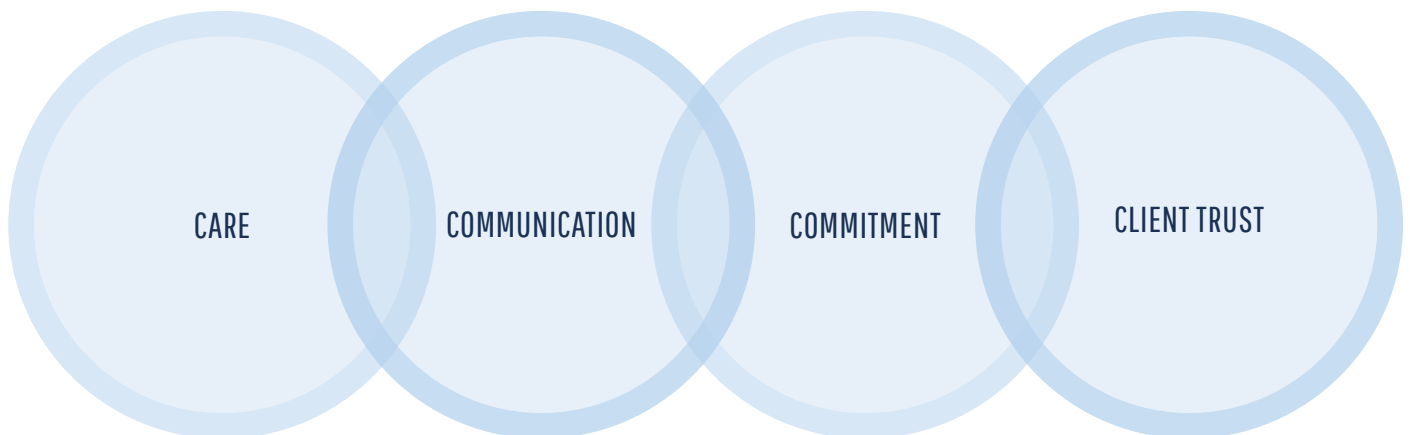
We operate with clarity and consistency. This approach builds trust, stability, and confidence across the organization.

Human Resources plays a central role from recruitment to onboarding

to long term employment. We ensure everyone is well-supported, informed, and heard. We care about the people who care for our clients. Our employees show pride in representing a premium security brand and that shows in their

interactions with clients and the public. Employees are recognized as essential contributors to our overall success.

Investing in Our People Leads to Better Client Outcomes



A MESSAGE FROM OUR OPERATIONS SUPERVISOR

INSIDE THE HEART OF OPERATIONS



DALE RITCHIE

As we come to the end of the year, I've had the chance to reflect on what makes this team and what makes this company so exceptional.

Looking back on 2025, it's clear what makes this team and company so exceptional:

OUR COMMITMENT

In my role, I see our team raise the bar every day, not because they're being watched, but because they genuinely care about their work and the people they serve. That mindset, supported by continuous learning and development, keeps our staff confident, capable, and ready for whatever comes next.

SAFETY FIRST, ALWAYS

Quality is the standard, but safety is our foundation. Protecting the properties we serve, the communities we support, and the people who wear the Condor uniform remains our top priority. This past year,

"It's special to see coworkers become friends, teams become families, and initiatives become traditions."

we strengthened our procedures knowing that every improvement, no matter how small, creates a safer environment for everyone.

PROUD OF WHAT WE'VE BUILT

People often ask what keeps me so connected to Condor. The answer is simple: community. This company doesn't just issue a uniform, it invites you into a culture where people feel included, supported, and valued. It's special to see coworkers become friends, teams become families, and initiatives become traditions.

On a personal level, Condor has given me the opportunity to grow, to lead, and to make meaningful impact. I've met incredible people, developed skills I'm proud of, and felt supported every step of the way.

LOOKING AHEAD

As we step into the new year with the same commitment to quality, safety, and people, I'm confident we'll continue to achieve more together. Thank you to our team for your hard work, loyalty and passion. I am proud to stand beside you. Here's to another successful year at Condor Security.



TRAINING

2025 TRAINING HIGHLIGHTS

In the security industry, training isn't optional, it's essential. As situations change and risks evolve, Condor Security takes an ongoing, layered, and intentional approach to training.

We invest in regular sessions, hands-on refreshers, and expert-led programs to continuously develop the verbal, physical, and mental skills our teams need to respond professionally, calmly, and effectively in any situation. These extensive training programs demonstrate Condor Security's commitment to excellence, continuous improvement, and staff development.

Our mission is simple:

We want our staff to be highly skilled, our clients to receive the best possible service, and our standard of quality to reflect the Condor difference.

2025 Training Highlights

175+

Training Sessions Delivered

360

Certified in Verbal Judo
& Customer Service

550

Certified in Level 1 Training

468

Participants in ongoing
training programs

50

Participants in
FireSafe Training

64

Participants in
Level 2 Training

19

Certified in Level 3
Advanced Training

50

Participants in Site
Supervision Training

2025 Core Training Programs

In 2025, Condor continued to strengthen its training framework through a combination of newly introduced programs and refreshed core training. These initiatives were designed to reinforce preparedness, enhance communication, and ensure teams remain equipped to respond effectively in evolving security environments.



1. FIRESAFE TRAINING

FireSafe is a comprehensive fire safety and emergency response program focused on prevention, preparedness, and effective response for fire-related incidents. Led by active firefighters and a Fire Captain certified as a Master Training Facilitator. Training includes Ontario Fire Code, live fire extinguisher training, and supervised fire drills.

THIS TRAINING IS ALSO OPEN TO PROPERTY
MANAGERS AND LAW ENFORCEMENT PARTNER



2. STANDARD FIRST AID & LEVEL C CPR TRAINING

This essential training equips team members with life-saving skills and the confidence to take responsible action during medical emergencies. Certification in Standard First Aid and Level C CPR is also a prerequisite for Condor's Level 2 Intermediate Security Training.

AVAILABLE FOR ALL CONDOR STAFF
AND PROPERTY MANAGERS



3. VERBAL JUDO TRAINING

Verbal Judo is a proven communication system designed to de-escalate conflict through empathy, clarity, and strategic dialogue. Originally developed for law enforcement, Condor has adopted this system for private security where communication is often the most effective tool for resolution and relationship-building. Verbal Judo is widely used across police departments in North America. Condor Security is the first private security company in Canada authorized to instruct and certify its own staff in this system.

NOW AVAILABLE TO EXCLUSIVELY
TO CONDOR EMPLOYEES



4. TACTICAL AWARENESS TRAINING

Tactical Awareness focuses on identifying early "threat cues" which are subtle indicators of aggression that often go unnoticed by untrained individuals. This critical skill enhances personal safety, situational control, and proactive decision-making. The course teaches personnel how to recognize these cues and apply appropriate strategies while maintaining safety as the top priority.

TRAINING IS AVAILABLE EXCLUSIVELY TO CONDOR
STAFF AND SELECT LAW ENFORCEMENT PARTNERS



CONDOR TRAINING LEVELS

Condor's tiered training structure ensures every team member develops progressively, building from foundational knowledge to advanced leadership and crisis management.



LEVEL 1: PRE-QUALIFYING TRAINING

- Mandatory entry-level training for all prospective Condor employees
- Confirms Ontario licensing requirements are met
- Evaluates readiness, professionalism, and fit with Condor standards
- Introduces Condor's approach to security, conduct, and site operations



LEVEL 2: INTERMEDIATE TRAINING & INCIDENT RESPONSE

- Internal program available exclusively to Condor staff
- Builds advanced operational knowledge and response capability
- Covers emergency response, First Aid & CPR, and physical security
- Introduces Threat and Risk Assessments
- Prepares personnel for more complex, real-world security scenarios



LEVEL 3: LEADERSHIP & CRISIS MANAGEMENT

- Advanced training for experienced Condor personnel
- Requires completion of Level 2, Verbal Judo, and minimum service experience
- Focuses on leadership, decision-making, and crisis response under pressure
- Includes unarmed defensive tactics, tactical handcuffing, and Use of Force laws
- Competency-based certification earned through demonstrated performance



A look inside our training facility, where continuous training builds real-world confidence.

Looking Ahead to 2026

As we move forward, Condor Security is excited to introduce our newly renovated, state-of-the-art training facility. Equipped with **highly advanced technology and innovative simulation tools**, this facility will take our hands-on training programs to the next level, providing employees with the most realistic, effective, and engaging training experiences in the industry. We will continue our commitment to excellence with regular training courses while seeking new ways to improve and expand our programs.



WHAT'S NEW

WHAT'S NEW THIS YEAR?

This year, Condor introduced its official mascot, CJ (Condor Junior), a symbol of Condor's culture, unity and team spirit. CJ brings a fresh and energetic presence to the brand, helping create meaningful connections across events, celebrations, training initiatives, and internal communications.

Condor Junior strengthens culture, builds camaraderie, and inspires the next generation of security professionals. When you see CJ at upcoming Condor events, training programs, and community events, be sure to say hello!

MEET CONDOR JUNIOR



The Condor Mascot
MEET CJ

MOBILE PATROL SERVICES

Always On.
Always Nearby.

Condor Security's Mobile Patrol Services provide proactive, visible protection through a dedicated fleet operating across residential and commercial locations.

Our home protection program is supported by the same mobile infrastructure that services existing condominium clients, commercial properties, schools, and industrial sites.

Mobile patrols act as a force multiplier, conducting scheduled and randomized checks, responding to alarms, and addressing issues before they escalate. This flexible, rapid-response model enhances on-site security while delivering consistent coverage, deterrence, and peace of mind across multiple property types.



COMING SOON

CONDOR MOBILE COMMAND

As part of Condor Security's continued investment in operational excellence, Condor has introduced its Mobile Command Truck, a fully equipped field headquarters set to be deployed in the coming months. Designed to enhance on-site coordination, oversight, and response, the Mobile Command will support high-demand operations by serving as a centralized hub for communication, monitoring, and incident management.

WHEN DO WE DEPLOY IT?

- Emergency response support
- Large property and special events
- High-risk or complex shifts
- Training oversight and supervision
- Crisis coordination and command

WHAT'S INSIDE THE MOBILE COMMAND

- Dedicated workstation
- Live CCTV monitoring screens
- Secure storage for operational supplies
- Emergency response toolkits
- Built-in refrigerator



CONDOR'S SOCIAL COMMITMENT

At Condor Security, our commitment extends beyond the sites we protect. We believe in showing up for the communities we serve through action, participation, and meaningful support for causes that matter.

RIDE TO CONQUER CANCER 2025

Together, Team Condor rode 200km and raised \$115,000 in support of Cancer research. This achievement reflects the dedication of every rider, donor, and supporter who believed in the mission. It was a powerful demonstration of teamwork, endurance, and shared purpose.

HEATWAVE FOR SICKKIDS 2025

Condor proudly stood strong as back-to-back champions, donating over \$4,000 to SickKids. Our participation showcased the strength of collective effort and our ongoing commitment to supporting children and families when they need it most.

TERRY FOX RUN 2025

Team Condor joined thousands of Canadians in the Terry Fox 5km Run/ Beyond the kilometres, the experience brought our team together in a meaningful way, united by positivity, purpose, and respect for a Canadian hero whose dream continues to inspire generations.



CONDOR SOCIAL EVENTS

Connection doesn't stop at the workplace. Through our regular social events, we create space for teams to build relationships, recharge, and strengthen the sense of community that defines our culture.

ESCAPE MANOR

The Condor office team recently came together for an Escape Manor challenge followed by a team dinner. The experience encouraged collaboration, problem-solving, and communication in a fast-paced, fun environment, while the dinner offered time to unwind, reflect, and connect on a more personal level.

BOWLING

Team Condor also kicked off the year with a bowling social that brought together employees from across the organization. Friendly competition, laughter, and shared moments made it a simple yet meaningful way to strengthen camaraderie and starts the year feeling united and energized.

BALLGAME

The team also enjoyed a memorable outing to a Toronto Blue Jays game at the Rogers Centre. An evening filled with great energy, connection, and unmistakable Toronto spirit. Events like these remind us that strong teams are built not only through dedication at work, but through opportunities to connect, unwind, and celebrate together.

Together, these moments reinforce what makes Condor special: a culture rooted in teamwork, shared experiences, and genuine connection—on and off the job.



CANADIAN SECURITY
LIFESAVER ASSOCIATION



AWARDS

CONDOR'S AWARD-WINNING YEAR

Condor Security's awards reflect the people behind the work, the trust of our clients, and the standards we refuse to compromise. Earned through dedication and consistency, this collection tells the story of who we are and the standard we continue to set.





HEROISM AWARDS 2025

The Canadian Lifesaver Associations (CSLA) recognized Condor Security personnel Rohan Rohan and Deepesh Kandhari for acts of heroism during a condominium fire emergency. Their actions guiding residents to safety, assisting vulnerable individuals, and coordinating emergency response under intense pressure exemplified courage, professionalism and leadership. We proudly celebrate their extraordinary bravery and commitment to protecting others.

LUXURY LIFESTYLE AWARDS 2025

Condor Security was honored with the Luxury Lifestyle Award for Best Luxury Concierge & Security Services in Canada. This recognition

places Condor among a select group of global brands that define excellence in luxury living. The award acknowledges Condor's distinctive ability to integrate hospitality and security into a seamless, client-centered experience.

BEST BOOTH AWARD AT THE CONDO CONFERENCE 2025

Condor Security received the Best Booth Award at the Condo Conference 2025, marking the second consecutive year earning this recognition. Attendees voted Condor as a standout for showcasing innovative security solutions through a thoughtfully designed and engaging booth experience. The win reflects the creativity, dedication,

and teamwork behind the scenes. A special shoutout goes to CJ (Condor Junior), whose presence brought the Condor spirit to life.

MOST INFLUENTIAL CEO OF 2025

It is with great pride that Condor's CEO, Benjamin Tabesh, was named Most Influential CEO of 2025. This recognition reflects not only individual leadership but the collective strength, professionalism, and dedication of the entire Condor team whose daily commitment continues to set new standards across the security industry.

Fun Fact

Founded in 2001, Condor was built on a vision led by Benjamin Tabesh who reimagined security not as a standalone service but an extension of lifestyle. This philosophy continues to shape how Condor safeguard communities today combining rigorous security standards with the warmth and professionalism of five-star hospitality.

CELEBRATING EXCELLENCE AT CONDOR

At Condor Security, people are the foundation of success. Every shift worked, every interaction with residents, and every decision on site reflects a commitment to professionalism, integrity, and service excellence. Condor's staff recognition programs honour individuals who lead by example—raising, inspiring peers, and reinforcing a culture of excellence across the organization.

EMPLOYEE OF THE MONTH

This program recognizes individuals who consistently deliver high-quality service and demonstrate professionalism in their daily responsibilities. Recipients complete required internal training, maintain strong performance standards, and represent Condor Security with pride in every shift.

Selection is based on positive feedback from residents, property managers, and fellow colleagues. Those selected receive a \$300 gift cards, Condor-branded merchandise, a certificate and a plaque. Their achievement is also highlighted on Condo Security's social media platforms, celebrating their contribution with the broader community.

EMPLOYEE OF THE YEAR

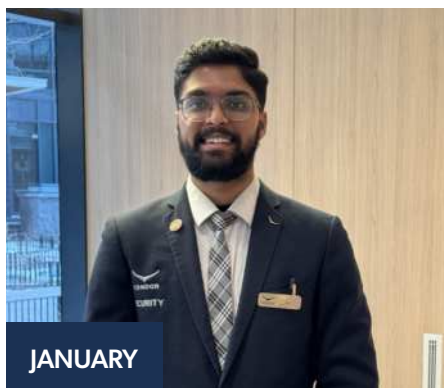
The Employee of the Year award represents the highest level of recognition at Condor Security. This distinction is reserved for individuals who consistently exceed expectations and serve as role models across the organization. In addition to demonstrating exception problem-solving skills and a solution-oriented approach, they actively contribute to team culture, show strong initiative, and consistently model Condor's core values.

Recipients receive a \$1,000 gift card, Condor-branded merchandise, a certificate, and a plaque. Their achievement is featured on Condor Security's social media platforms and in the Condor Ascent.

Looking Ahead to 2026

As Condor continues to evolve, 2026 will bring enhancements to the staff recognition programs, further strengthening how excellence and leadership are recognizes and celebrated. More details will be shared soon.

EMPLOYEE OF THE MONTH 2025



JANUARY



FEBRUARY



MARCH



APRIL



MAY



JUNE



JULY



AUGUST



SEPTEMBER



OCTOBER



NOVEMBER

JAN – Ajanthan Muruganathan
 FEB – Abdul Hameed Abdul Hafeez
 MAR – Leslie Obule
 APR – Sohail Noman
 MAY – Van Joseph Bautista
 JUN – Ulysses Gonzales
 JUL – Navpreet Bhatia
 AUG – Deepinder Bhatt
 SEP – Anas Meman
 OCT – Bimal K C Khatri
 NOV – Arturo Alvarez Carrasco



EMPLOYEE OF THE YEAR 2025

LESLIE OBULE

Condor Security is proud to recognize Leslie Obule as Employee of the Year. In just over a year with the organization, Leslie has demonstrated exceptional professionalism, strong leadership, and a deep commitment to both residents and the Condor standard.

LEADING A HIGH-PERFORMING SITE

As Concierge Supervisor at 50 Wellesley, Leslie takes pride in maintaining a safe, high-functioning environment. Above all, Leslie values providing residents with peace of mind through consistent presence, reliability, and attention to detail.

TRAINING THAT

BUILT CONFIDENCE

Leslie credits training as the foundation of success, with special recognition given to the mentorship of Eric Junior, whose demanding and motivating approach helped unlock potential and build confidence.

TURNING A NEGATIVE INTO

A 5-STAR OUTCOME

One standout moment highlights Leslie's leadership and

accountability. After noticing a negative Google review from a resident, Leslie chose to take ownership rather than overlook it. By reviewing the situation, learning more about the resident, and waiting for the right opportunity to address it directly, Leslie remained focused on resolution. When the opportunity arose, Leslie introduced the issue, offered a sincere apology, listened intently, and ensured the resident felt heard and respected. A few weeks later, the review was updated to a 5-star rating—a clear reflection of initiative, professionalism, and genuine care.

TEAM-FIRST APPROACH

Leslie emphasizes that success is never achieved alone and believes strongly in winning as a team.

Special thanks are extended to the team at 50 Wellesley, including DK, Parts. Sajan, and Manpreet, for their collaboration and support.

MEANINGFUL RECOGNITION

Leslie shared that the recognition was both unexpected and deeply meaningful. Leslie also expressed gratitude to the staff who helped make the moment possible, as well as the appreciation for the ongoing support from leadership, including Ben, Patricia Cortorreal, and Dale.

Congratulations, Leslie Obule. Thank you for representing the Condor standard with professionalism, leadership, and pride.

IN THE PRESS

TORONTO STAR ARTICLE ABOUT SHOPLIFTING 2025



In a Toronto Star feature on shoplifting, Condor Security guard, Earl Augustin, shared insight into the realities of frontline security work. Augustin described how most incidents—such as a recent low-value theft at Markham mall—are handled through calm judgment and restraint, particularly when working alone.

Condor's approach prioritizes de-escalation over confrontation. CEO Benjamin Tabesh emphasized that guards are trained to rely on verbal communication, conflict resolution, and "verbal judo", a technique focused on empathy and tactical language, to reduce risk and avoid physical escalation, underscoring the importance of proper training in modern security environments.

WHY TRAINING MATTERS

As highlighted in the article, many frontline security incidents such as the low-value theft at Markham Mall should be resolved through calm judgment rather than

force. At Condor Security, we emphasize a training-first philosophy, equipping our staff with proven de-escalation techniques and Verbal Judo—a communication method that uses empathy, respect, and strategic language to defuse tension.

This approach is especially critical when officers are working alone, where effective communication is not just a soft skill, but a key factor in personal safety and incident control.

THE OUTCOME

By prioritizing communication over physical escalation, our training creates safer environments for everyone involved. It reduces the likelihood of confrontation, strengthens public trust, and ensures our security professionals can respond confidently, responsibly, and effectively in real-world situations.



EXPERIENCE. QUALITY. DIFFERENCE.

